

**DR.B.R. AMBEDKAR SCHOOL OF ECONOMICS UNIVERSITY, BENGALURU**

No. BASEU/MISC/94/2017

07-11-2024

**NOTIFICATION**

Sub: Re-Constitution of Students Grievance Redressal Committee – reg.

- Ref: 1. Office Order No. BASE/17/2019 DT. 11-3-2019/28-2-2022.  
2. UGC Notification NO. F.14-4/2012(CPP-II) dtd. 06-05-2019.  
3 UGC Notification NO. F.1-13 (CPP-2) dtd. 11-04-2023.  
4. Approval of Hon'ble Vice-Chancellor dated 07-11-2024.

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**PREAMBLE:**

1. Whereas according to UGC Notification No. F-14-4/2012(CPP-2) dated 06-05-2019 and as part of the student's grievance redressal mechanism, University had constituted a "STUDENT GRIEVANCE REDRESSAL COMMITTEE " vide Notification No. BASEU/Misc/94/2017 dated 28-02-2022, to provide opportunities for students to get their grievances redressed by the University.
2. Whereas, in supersession of the earlier Notification dated 06-05-2019 cited above , the University Grants Commission has notified the University Grants Commission (Redressal of Grievances of Students) Regulations 2023, vide No. F-1-13(CPP-2) dated 11-04-2023). The objective of the said regulation is to provide opportunities for redressal of certain grievances of students already enrolled in the University as well as those seeking admission to programmes offered in the University and a mechanism thereto.

**Hence, this Notification:**

Accordingly as per Notification vide No. No. F-1-13(CPP-2) dated 11-04-2023 and in supersession of Notification dated 28-02-2022, a "STUDENT GRIEVANCE REDRESSAL COMMITTEE (SGRC) is constituted in the University with the following composition:

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Sl.No.	Name	Status
1.	Dr. Kasturi Bhattacharjee, Faculty	Chairperson
2.	Dr. Nageshwar Bansode, Faculty	Member
3.	Dr. Megha Chhabra, Faculty	Member
4.	Dr. Muzffar Hussain Dar, Faculty	Member
5.	Dr. Shobha. R, Phy.Edn. Co-ord.	Member
6.	Mr. Elwin P John 5 <sup>th</sup> Year-Intg .MSc Student	Special Invitee
7.	Mrs. Smitha Rahul, Asst.Warden, Ladies Hostel	Convenor

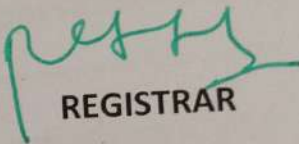
### 3. Terms :

- i. The term of the Chairperson and Members shall be co-terminus with their Status or Two years, whichever occurs earlier.
- ii. The term of the Special Invitee shall be One year or till he/she remains a student, whichever occurs earlier.
- iii. The Quorum for the meeting including the Chairperson but excluding the Special Invitee , shall be THREE.
- iv. In considering the grievances before it, the SGRC shall follow, principles of natural justice. Grievances of a Student shall confirm to definitions mentioned under (1) (b) and (f) of the regulations dated 11<sup>th</sup> April 2023.
- v. Students may lodge their grievances which are not redressed, either through in writing to Chairperson, SGRC or through email to [grievancecell@base.ac.in](mailto:grievancecell@base.ac.in) of the University.
- vi. The SGRC shall consider grievances received through email from aggrieved students and examine them in meetings held regularly and through emergency meeting in case of emergencies.
- vii. The SGRC shall send its report with recommendations if any, to the competent authority of the University and a copy thereof to the aggrieved student, preferably with a period of 15 working days from the date of receipt of complaint.

- viii. Any student aggrieved by the decision of the Students Grievances Redressal Committee, may prefer an appeal to the ombudsperson within a period of Fifteen days from the date of receipt of such decision.
- ix. The Committee shall update the University with statistics relating to the issue, at least once in Three months.

The **STUDENT GRIEVANCE REDRESSAL COMMITTEE (SGRC)** shall follow the guidelines specified by the University Grants Commission in its Notification dated 11<sup>th</sup> April 2023 at amended from time to time , in discharging its functions and responsibilities.

BY ORDER

  
REGISTRAR

To

All Offices in the University, including Hostels, Library etc.,  
Website I/c.